

Automotive Customizers Policies:

Ordering-Automotive Customizers accepts all major credit cards via phone, fax or our on-line catalog. You can also send a money order or check. Please allow 7 business days for checks to clear. A \$20.00 Returned check fee applies to all returned checks. Include shipping when mailing your order in. We also offer Lay A Way to our customers for your convenience. Parts will not be shipped until order is paid for.

Shipping-All orders are shipped as soon as possible. Due to the large volume of products available, not all items are in stock. Out of stock and back order items ship as soon as they are available. Most orders are shipped via UPS ground. We do ship USPS Priority Mail to those in the Military or when more economical to you. Larger items will be shipped via freight.

Damaged Shipments-If you receive a package that is damaged you must report this to Automotive Customizers immediately. Keep all packing and materials. If possible, note to driver at time of delivery that the package is damaged, but do NOT refuse shipment. Carefully inspect all packages upon delivery.

Returns-All returns must have prior authorization. Anything returned without authorization, may be refused and no credit given. We do not refund shipping on returned merchandise.

Restocking fees apply to merchandise returned for any reason other than damaged or wrong merchandise sent. We do not accept used merchandise and no refund will be given for parts that have been installed or products returned with missing parts. Please check packages upon receipt to make sure all parts are there.

Questions on Products-Carefully read through all installation instructions prior to installation. If you are not sure that you received the proper parts, please contact Automotive Customizers prior to installation. We offer full customer support and are happy to assist you in the installation process should questions arise. Automotive Customizers is NOT responsible for parts that are installed improperly or not used for the applications intended. If you have any questions, call prior to installation.

Cancellations-Should you decide to cancel your order, you must contact Automotive Customizers Credit Department. Cancellation fees may apply.

Warranty Information-Automotive Customizers does not offer warranty beyond that of the manufacturer. If you need warranty service on any products not manufactured by Automotive Customizers, please contact that manufacturer directly. If you need warranty service on those products manufactured by Automotive Customizers, please contact us immediately. We recommend that you keep your sales receipts.